



SATIB24
CRISIS CALL

CRISIS CALL CENTER
+27 31 100 2370

INFORMATION NEEDED:

- Where the incident is exactly.
- What sort of incident it is exactly how it happened.
- How many people are injured or involved.
- What sort of injuries or symptoms are immediately obvious.

GO TO A PLACE WITH GOOD COMMUNICATION:

- Ensure you have access to a clear communication line.
- eg: Satellite Phone, Cell Phone, Radio Link

GATHER THE FOLLOWING INFORMATION:

- Travel insurance policy details.
eg: Policy Number & Emergency Contact Number
- Full name of patient
- Date of birth
- Agent Name

IMMEDIATELY THEREAFTER, PHONE SATIB24 ON:
+27 31 100 2370

Cut here to use on radios or cellphones



SATIB24
CRISIS CALL

CRISIS CALL CENTER
+27 31 100 2370